



'CZdirect Start' additional insurance package

Product number: 9150103

Valid from 01-01-2025 to 31-12-2025 (inclusive)

Your insurance is a aanvullende zorgverzekering and is based on a combination of 'in-kind' and 'refund' cover.

This means you are insured for:

Reimbursement for healthcare in kind:

- contracted healthcare is 100% of the statutory fixed rate or if there is no statutory fixed rate, of the agreed rate.
- non-contracted healthcare is 50% of the statutory fixed rate or if there is no statutory fixed rate, of the average agreed rate (but never more than the statutory maximum rate or the market rate applicable in the Netherlands); or of the claimed rate if that is lower.

reimbursement for refund-based healthcare is up to 100% of:

- the statutory fixed rate or if there is no statutory fixed rate, the statutory maximum rate; or if there is no statutory maximum rate:
- the market rate applicable in the Netherlands.

In any case, we never reimburse more than the claimed rate or the maximum stated for the insured healthcare.

In order to be reimbursed for the healthcare, the terms and conditions of insurance associated with this reimbursement overview apply. This healthcare is not subject to the deductible.

What is reimbursed	Amount reimbursed	Characteristics
Abroad		
Urgent medical care abroad (D.14.a.)	Outside the Netherlands or your country of residence 100% of the claimed rate this includes the reimbursement under your general insurance policy	
Urgent oral care abroad (D.14.b.)	Maximum 275 euros per year	• This healthcare is not subject to the deductible
Repatriation in the event of illness (D.14.c.)	100%	• This healthcare is not subject to the deductible
Mental healthcare		
Online psychological programme (D.6.6.)	Per year 2 time(s)	• This healthcare is not subject to the deductible
Oral care		
Oral care in the event of an accident (D.8.6.)	Maximum 10.000 euros per accident	• This healthcare is not subject to the deductible

What is reimbursed	Amount reimbursed	Characteristics
Prevention		
Prevention allowance (D.2.2.)	Maximum 150 euros per year	This healthcare is not subject to the deductible
<i>The reimbursement of 150 euros applies to the following healthcare combined:</i>		
online health check or basic preventive examination (D.2.2.b.)	Per year 1 time(s) maximum of €75 per examination	This healthcare is not subject to the deductible
eHealth training (D.2.2.g.)	Per year 1 time(s)	This healthcare is not subject to the deductible
online self-help programme (D.2.2.g.)	Per year 1 time(s)	This healthcare is not subject to the deductible
online health check (D.2.2.h.)	Per year 1 time(s)	This healthcare is not subject to the deductible
flu jab (D.2.2.i.)	Per year 1 time(s)	This healthcare is not subject to the deductible